



Product Bulletin

RDS+ SnapManager for Exchange Service

Revision History

January 8, 2009 - Initial version

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This product bulletin informs NetApp sales and NetApp partners about new or changed NetApp® products or services.

1. Summary
2. What's New?
3. Sales Tools
4. Customer-Ready Tools
5. System Requirements
6. Product Information
7. Regulatory Compliance
8. Warranty and Service
9. Additional Information

1. Summary

This product bulletin announces the availability of the updated RDS+ SnapManager® for Exchange service from the Professional Services organization.

With this refresh of the service to the new RDS+ service structure; you'll have much more flexibility to tailor the SnapManager for Exchange service engagement to your customer's implementation requirements. This should dramatically reduce the need to use a statement of work, and you now have a firm fixed price service structure that can be "flexed" to best meet your customer's needs. As with all RDS+ services, the updated RDS+ SnapManager for Exchange has a base service and optional add-on service components.

2. What's New?

The RDS+ SnapManager for Exchange (SME) service has a base service and add-on service components.

- SnapManager Exchange Implementation Base
- Add-on service components:
 - SME Impl Add One Host/Cluster
 - SME Impl Single Mailbox Recovery
 - SME Impl Disaster Recovery/Business Continuity One Host/Cluster
 - SME Impl Disaster Recover/Business Continuity Two Hosts/Clusters
 - SME Impl LCR/CCR/DR One Host/Cluster
 - SME Impl LCR/CCR/DR Two Hosts/Clusters
 - SME Impl Migration
 - SME Impl Backup Readiness

3. Sales Tools (Sales Guides, Training Presentations, SE Presentations)

N/A

4. Customer-Ready Tools (Customer Presentations, Datasheets)

N/A

5. System Requirements

N/A.

6. Product Information

The RDS+ SnapManager for Exchange Service has a base service and numerous add-on service components, which are listed below. As a reminder, a base service must be selected before an optional add-on service component can be selected.

Part Number	Description	Discount Category Code
PS-RDSP-SME-IMPL-BASE-ZA	SnapManager Exchange Impl Base RDS+,ZA	P
PS-RDSP-SME-IMPL-BASE-ZB	SnapManager Exchange Impl Base RDS+,ZB	P
PS-RDSP-SME-IMPL-BASE-ZC	SnapManager Exchange Impl Base RDS+,ZC	P
PS-RDSP-SME-IMPL-BASE-ZD	SnapManager Exchange Impl Base RDS+,ZD	P
PS-RDSP-SME-IMPL-HOST-ZA	SME Impl Add one host/cluster Add-on, RDS+,ZA	P
PS-RDSP-SME-IMPL-HOST-ZB	SME Impl Add one host/cluster Add-on, RDS+,ZB	P
PS-RDSP-SME-IMPL-HOST-ZC	SME Impl Add one host/cluster Add-on, RDS+,ZC	P
PS-RDSP-SME-IMPL-HOST-ZD	SME Impl Add one host/cluster Add-on, RDS+,ZD	P
PS-RDSP-SME-IMPL-SMBR-ZA	SME Impl Single Mailbox Recvry Add-on RDS+,ZA	P
PS-RDSP-SME-IMPL-SMBR-ZB	SME Impl Single Mailbox Recvry Add-on RDS+,ZB	P
PS-RDSP-SME-IMPL-SMBR-ZC	SME Impl Single Mailbox Recvry Add-on RDS+,ZC	P

PS-RDSP-SME- IMPL-SMBR-ZD	SME Impl Single Mailbox Recvry Add-on,RDS+,ZD	P
PS-RDSP-SME- IMPL-DRBC1-ZA	SME Impl DR / BC 1 hst/clstr Add- on,RDS+,ZA	P
PS-RDSP-SME- IMPL-DRBC1-ZB	SME Impl DR / BC 1 hst/clstr Add- on,RDS+,ZB	P
PS-RDSP-SME- IMPL-DRBC1-ZC	SME Impl DR / BC 1 hst/clstr Add- on,RDS+,ZC	P
PS-RDSP-SME- IMPL-DRBC1-ZD	SME Impl DR / BC 1 hst/clstr Add- on,RDS+,ZD	P
PS-RDSP-SME- IMPL-DRBC2-ZA	SME Impl DR / BC 2 hst/clstr Add- on,RDS+,ZA	P
PS-RDSP-SME- IMPL-DRBC2-ZB	SME Impl DR / BC 2 hst/clstr Add- on,RDS+,ZB	P
PS-RDSP-SME- IMPL-DRBC2-ZC	SME Impl DR / BC 2 hst/clstr Add- on,RDS+,ZC	P
PS-RDSP-SME- IMPL-DRBC2-ZD	SME Impl DR / BC 2 hst/clstr Add- on,RDS+,ZD	P
PS-RDSP-SME- IMPL-LRCR1-ZA	SME Impl LCR/CCR/DR 1 hst/clstr Add-on,RDS,ZA	P
PS-RDSP-SME- IMPL-LRCR1-ZB	SME Impl LCR/CCR/DR 1 hst/clstr Add-on,RDS,ZB	P
PS-RDSP-SME- IMPL-LRCR1-ZC	SME Impl LCR/CCR/DR 1 hst/clstr Add-on,RDS,ZC	P
PS-RDSP-SME- IMPL-LRCR1-ZD	SME Impl LCR/CCR/DR 1 hst/clstr Add-on,RDS,ZD	P
PS-RDSP-SME- IMPL-LRCR2-ZA	SME Impl LCR/CCR/DR 2 hst/clstr Add-on,RDS,ZA	P
PS-RDSP-SME- IMPL-LRCR2-ZB	SME Impl LCR/CCR/DR 2 hst/clstr Add-on,RDS,ZB	P
PS-RDSP-SME- IMPL-LRCR2-ZC	SME Impl LCR/CCR/DR 2 hst/clstr Add-on,RDS,ZC	P
PS-RDSP-SME- IMPL-LRCR2-ZD	SME Impl LCR/CCR/DR 2 hst/clstr Add-on,RDS,ZD	P
PS-RDSP-SME- IMPL-MIG-ZA	SME Impl Migration Add- on,RDS+,ZA	P

PS-RDSP-SME- IMPL-MIG-ZB	SME Impl Migration Add- on,RDS+,ZB	P
PS-RDSP-SME- IMPL-MIG-ZC	SME Impl Migration Add- on,RDS+,ZC	P
PS-RDSP-SME- IMPL-MIG-ZD	SME Impl Migration Add- on,RDS+,ZD	P
PS-RDSP-SME- IMPL-BACK-ZA	SME Impl Backup Readiness Add- on,RDS+,ZA	P
PS-RDSP-SME- IMPL-BACK-ZB	SME Impl Backup Readiness Add- on,RDS+,ZB	P
PS-RDSP-SME- IMPL-BACK-ZC	SME Impl Backup Readiness Add- on,RDS+,ZC	P
PS-RDSP-SME- IMPL-BACK-ZD	SME Impl Backup Readiness Add- on,RDS+,ZD	P

Software Subscription Plans

N/A.

Downloading

N/A.

Product Availability

RDS+ SnapManager for Exchange service will be available to quote in the February 2009 release of the Quote Tool.

7. Regulatory Compliance

Products need to be validated against the NetApp Safety/EMI Regulatory Compliance List prior to order submission. This is required to make sure that products are being sold only in the countries in which NetApp has received regulatory compliance certification.

8. Warranty and Service

N/A.

9. Additional Information

Contact information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.